



COVID-19

Coronavirus

Cleveland Local Resilience Forum

Community messaging update – police special

Tuesday 16th June 2020

Police front desks reopening

As of 8am on Monday 22nd June 2020, Cleveland Police will re-open the public enquiry offices for people to attend. There will be strict guidance in place which is to be followed at all times. The guidance is as follows:

- Only two members of the public inside the front desk at any time adhering to social distancing rules
- Follow the directions given by the Enquiry Officers of where to stand
- Only one member of the public at the counter at any time and only go to the counter when called forward
- Please use the hand gel provided before approaching any counter
- Do not enter the building if you have/are displaying symptoms of COVID-19 (Coronavirus) and use the intercom outside
- You will not be allowed to wait inside the front desk area
- There is no access to any toilet facilities and we are unable to provide any refreshments

There is additional guidance for Middlesbrough Police Station

- Up to four members of the public inside the front desk at any time adhering to social distancing rules
- Only two members of the public at each available counter at any time and only go to the counter when called forward
- Two members of the public can wait inside to be called forward to the counter adhering to social distancing rules

Unfortunately, due to social distancing and the available space in the enquiry offices, it is strongly discouraged for more than one person to attend regarding a query as you may not all be allowed access. For anyone actively breaching the above guidance, you will be escorted from the premises. Cleveland Police is committed to keeping you and its officers and staff as safe as possible so please follow the guidance in place for your own safety and wellbeing.

Lost property

From the 22nd June the Central Property Store will re-open at Middlesbrough Police HQ.

Attendance to the Property Store will be by appointment only, this is so only the people who are coming into the store will be either receiving their property back to them, or handing items in.

Unless you require an appropriate adult, parent, or guardian, only one visitor will be allowed within the Property Store.

Please do not turn up to the Property Store without first making an appointment. You will not be served by staff and there will be no exceptions to this.

If you wish to make an appointment to collect your Property following the receipt of a letter, or make a general enquiry regarding Property taken from you, please phone 01642 303370 between 0800-1730 Monday-Saturday and 0900-1630 Sunday.

For further guidance on how we manage Lost & Found Property visit the force website here:

<https://www.cleveland.police.uk/ro/report/lp/lost-or-found-property/>



**STAY
ALERT** ▶ **CONTROL
THE VIRUS** ▶ **SAVE
LIVES**